

Warranty

Flexxform Designs is pleased to warrant products it manufactures, including modified products, against defects in materials and workmanship for 25 years to the original purchaser. This warranty includes the frame, foam, and stitching.

The only exceptions are as follows:

1. It shall not apply to any products that have been subjected to misuse, abuse, alteration, or improper maintenance.
2. Flexxform Designs is not responsible for variations in wood finishes that are a result of natural wood color variation.
3. Flexxform Designs will replace the defective part or entire product if needed but requests that the faulty product be returned to the factory to determine fault and ensure there is a permanent resolution to the issue.
4. Flexxform Designs warrants all Graded In upholsteries for 5 years unless a greater warranty is offered by the upholstery manufacturer. Leather is subject to manufacturer warranty.
5. Components, such as casters, glides, power*, and mechanisms, are warrantied for 10 years. *Battery power options are subject to the manufacturer's warranty.
6. Custom products are warrantied for 10 years.

Optional 24/7 use warranty is available for a 10% upcharge per product, extending coverage to continuous, around-the-clock use.

